



Service Bulletin

Bulletin No.: 20-NA-078

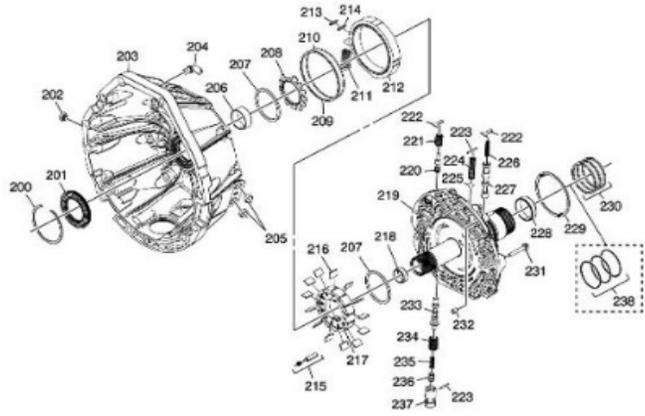
Date: August, 2021

TECHNICAL

Subject: Malfunction Indicator Lamp (MIL) Illuminated - DTC P0741 Set

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Express	2019	2020				MYC, MYD
	Silverado LD		2019				
	Silverado 1500 (New Model)	2019					
	Silverado 1500	2020	2020				
	Silverado 2500/3500						
	Suburban	2019					
	Tahoe						
GMC	Savana	2019	2020				MYC, MYD
	Sierra Limited		2019				
	Sierra 1500 (New Model)	2019					
	Sierra 1500	2020	2020				
	Sierra 2500/3500						
	Yukon	2019					

Involved Region or Country	North America, Russia, Uzbekistan, Middle East, Israel, Palestine, Chile, Columbia, Ecuador, Paraguay, Peru and Thailand.
Condition	Some customers may comment that the MIL is illuminated. Some customers may also comment that the torque converter doesn't seem to lock up. Some technicians may find DTC P0741 (Torque Converter Clutch (TCC) System Stuck Off) set as an active or history code.

<p>Cause</p>	 <p style="text-align: right;">5448383</p> <p>This condition may be caused by the turbine shaft finish wearing out the turbine shaft bushing (218) and causing a pressure leak path for the T/C clutch apply. – The fit of the turbine shaft seal thru the bushing will have excessive clearance.</p>
<p>Correction</p>	<p>If the fit of the bushing to turbine shaft is excessive the 4-5-6 clutch housing with turbine shaft and the pump cover with the turbine shaft bushing should be replaced.</p>

Service Procedure

Refer to 4-5-6 Clutch Overhaul in SI.

Parts Information

Use the VIN and refer to the GM Electronic Parts Catalog (EPC) to determine the proper part number to order.

Causal Part	Description	Part Number	Transmission	Qty
X	HOUSING, 4-5-6 CLU	24237556	MYC/MYD	1
X	HOUSING, 4-5-6 CLU	24238827	MYD	1
N/A	RING, TURB SHF FLUID SEAL	24224655	MYC/MYD	3
N/A	SEAL, TURB SHF	24219390	MYC/MYD	1
N/A	COVER KIT, A/TRNS FLUID PUMP	24248573	MYC/MYD	1
N/A	SEAL, T/CV FLUID	24237531	MYC/MYD	1
N/A	Fluid, Transmission (DEXRON®VI)	88865601 (U.S.) 19420142 (Canada)		6-12.4 qts (5.7-11.7 liters)
N/A	FILTER KIT, A/TRNS FLUID	Refer to EPC		1

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
8466430	4-5-6 Clutch Plate Replacement	Use the Published Labor Operations Time

Version	3
Modified	Released March 31, 2020 Revised November 23, 2020 - Added the Silverado and Sierra 2500/3500 HD, 2020 Model Year and Fluid Filter to Parts Information section. Revised August 19, 2021 - Update Parts Information section.

